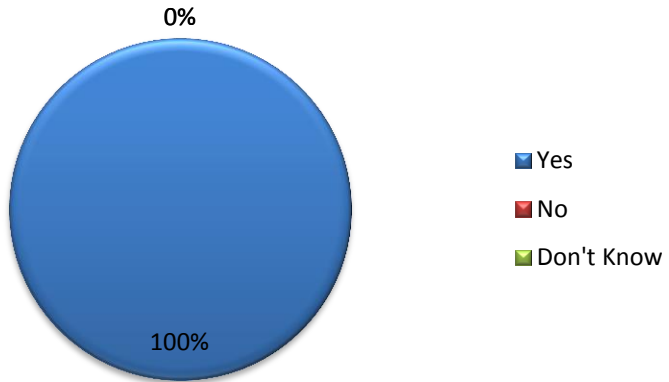
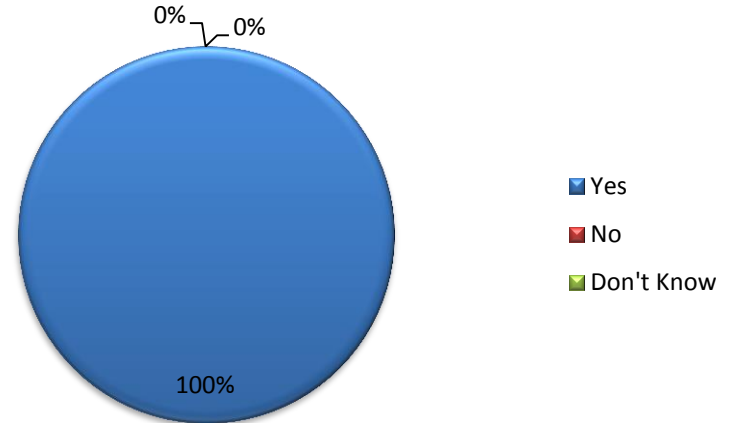


Anchor Centre Patient Survey 2019

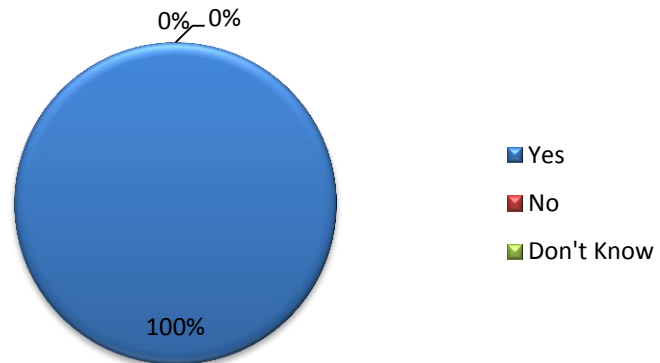
Q1: In general are you satisfied with the helpfulness of the staff?



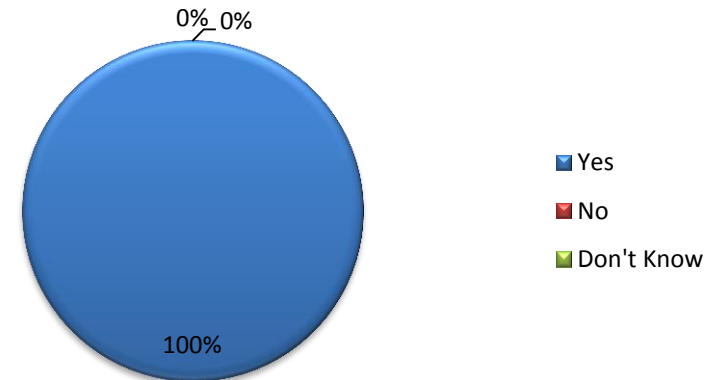
Q2: Do you find all staff approachable?



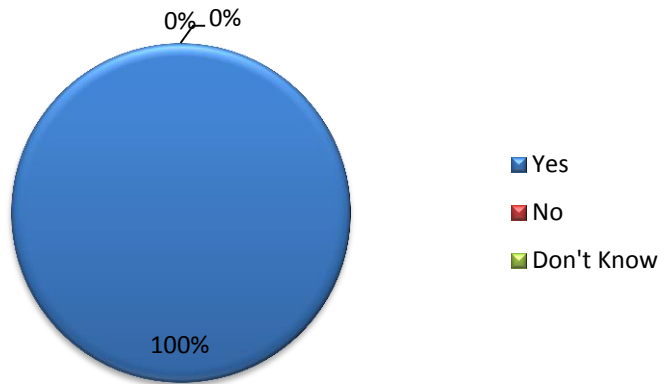
Q3: Were you seen within an acceptable timescale of your appointment?



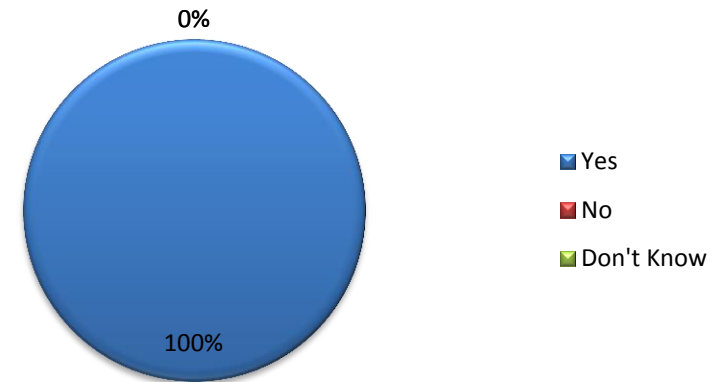
Q4: Do you agree you can see a GP/ nurse on the same day if needed?



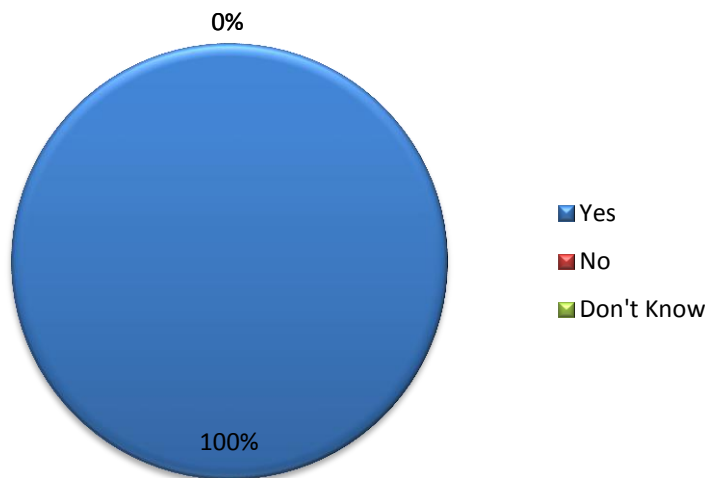
Q5. Were you given an explanation of your treatment/procedure that makes sense to you?



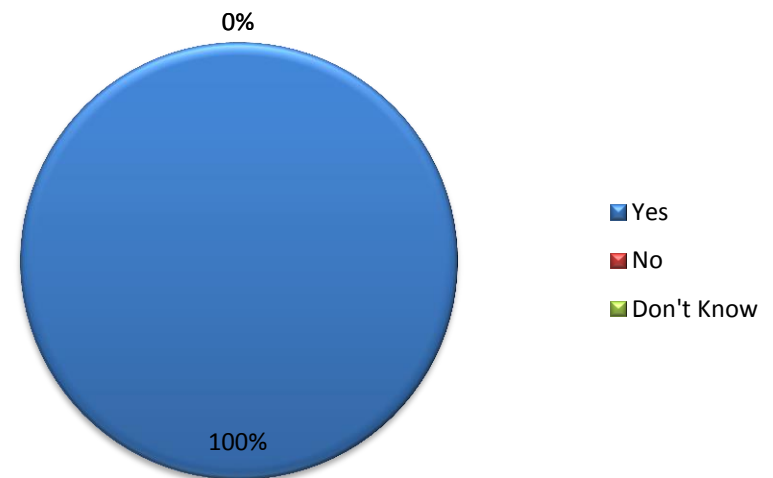
Q6. Are you able to see a Nurse if a GP is unavailable?



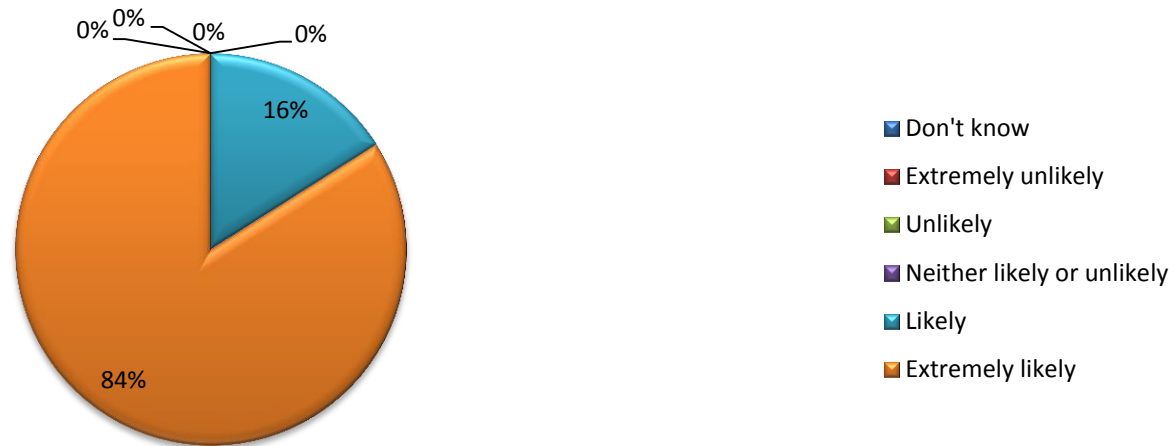
Q7. Are you treated with dignity and respect?



Q8. Do you feel the staff go the extra mile for you?



Q11.Overall how would you rate the practice ?



(Sample Size: 37 patients participated)

Comments and Suggestions:

1. Fantastic Staff.
2. Very friendly and welcoming team.
3. Most friendly Doctor.
4. Very good surgery, great staff and treated with respect.
5. Pastel colours for waiting room décor.
6. from the receptionist to the doctor I find the staff very helpful and welcoming.
7. I would like to see a celebration for the service.