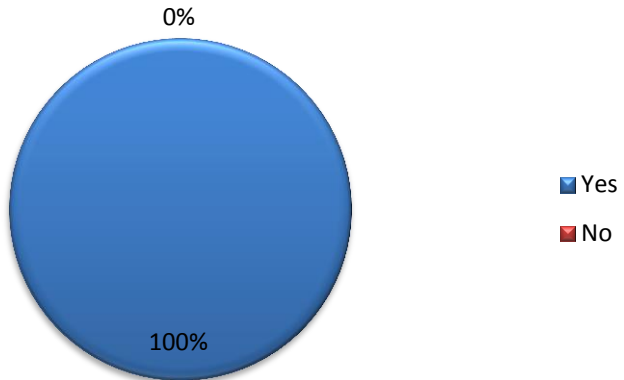
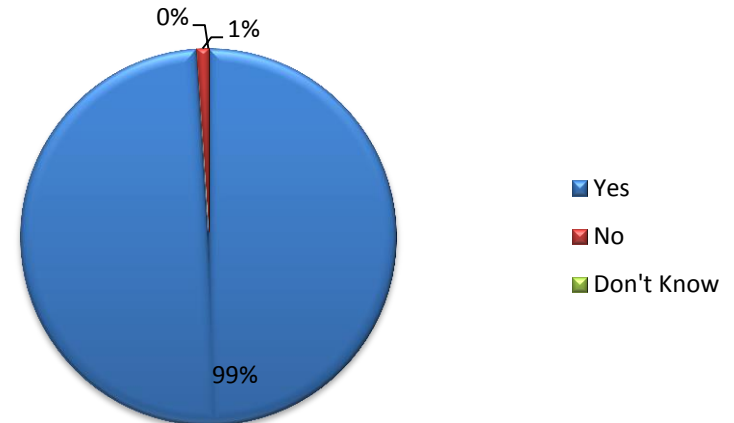


The Anchor Centre Patient Survey 2017

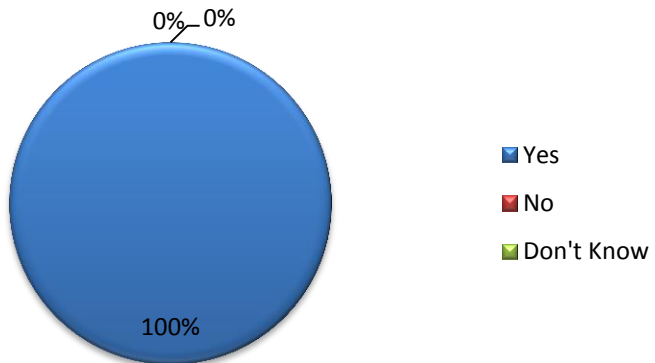
Q1: In general are you satisfied with the helpfulness of the staff?



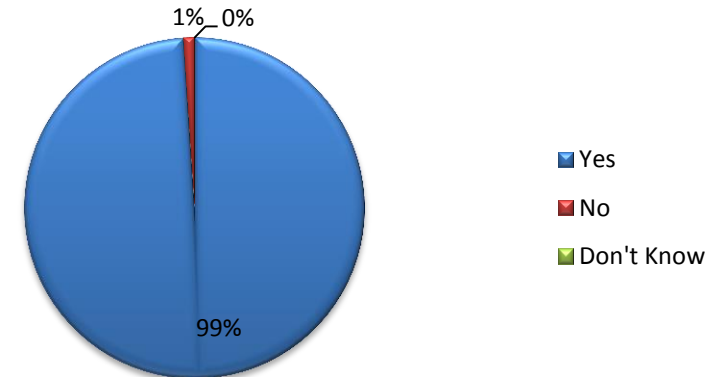
Q2: Do you find staff approachable?



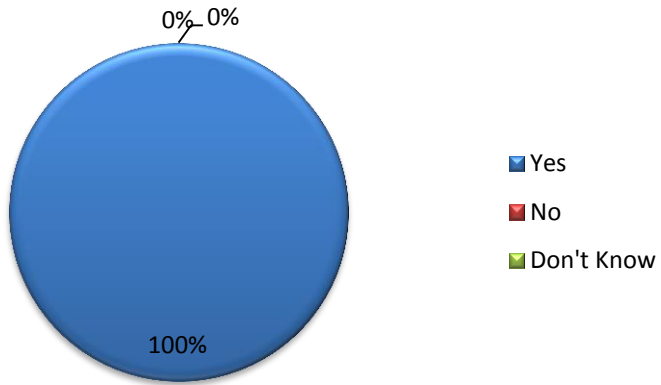
Q3. Were you seen in acceptable timescale of your appointment?



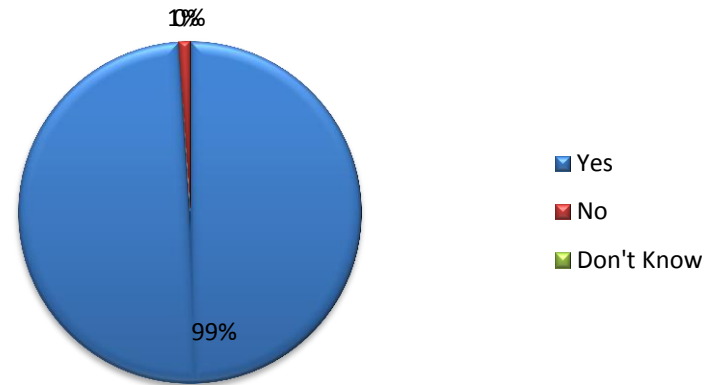
Q4. Do you agree you can see a GP/Nurse on the same day?



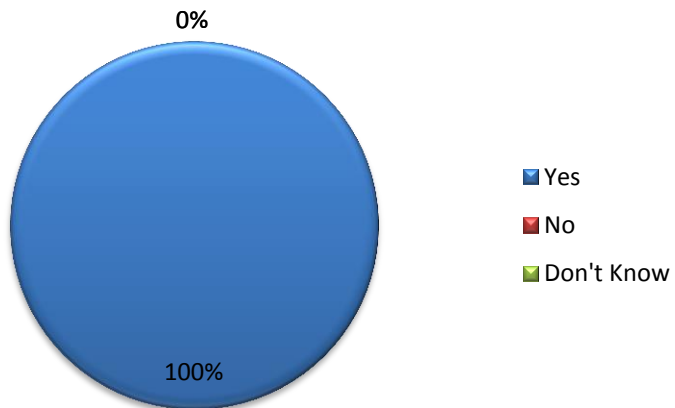
Q5. Were you given an explanatin of your treatment/procedure that makes sense to you?



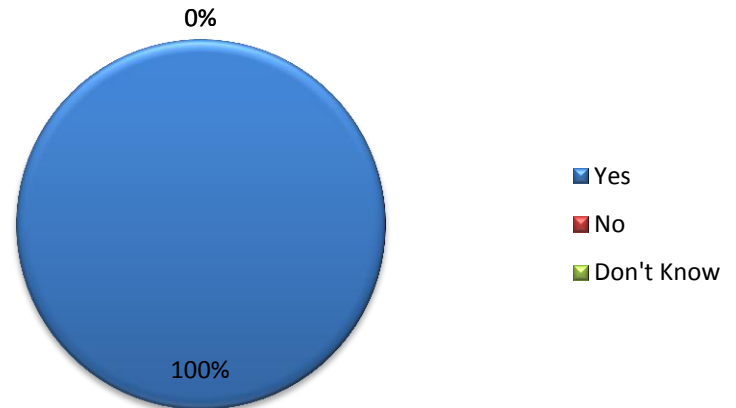
Q6. Are you able to see a nurse if a GP is unavailable?



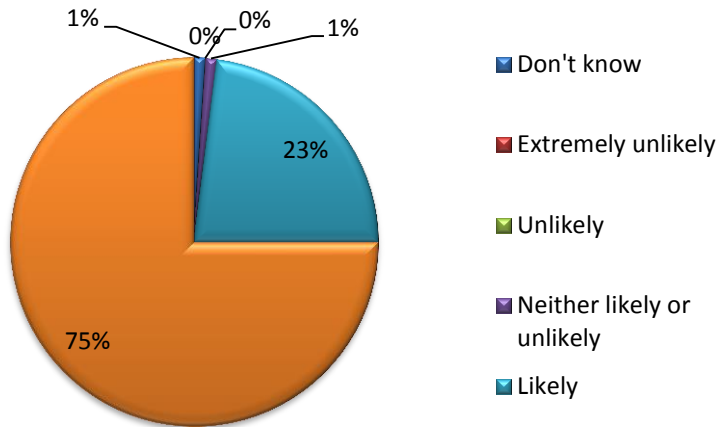
Q7. Are you treated with dignity and respect?



Q8. Do you feel the staff go the extra mile for you?



Q11. Overall how would you rate the practice ?



(Sample Size: 25 patients participated)

Comments and Suggestions:

1. Just to keep on going. Like seeing Elaine at Jesus Army. Sarah a wonderful nurse as so Elaine. New GP very understanding and approachable looking forward to a great new team.
2. At present absolutley amazing with Anchor Centres new team. Thoroughly accomadating.
3. I will like permanent doctors.
4. Staff are always helpful and firendly.
5. Not always used to not having permanent
6. Great very helpful Most staff approachable
7. Definetly goes extra mile
8. Absolutely treated with Dignity and respect Nurse Elaine Goes extra mile .
9. treatment discussed in depth , Extremely friendly reception Very approachable.